



Release notes for build 1.3.8050

Evaluation expires 31/1 2009

- Support dialog. OK button removed
- Get Support functionality on Linux
- Support Node modifications
- Zero Node module
- Manager license file location

Support dialog. OK button removed

To simplify use, the OK button has been removed in the "Get Support" dialog box. The Get Support functionality will start right away, when selected from the tray icons context menu.

Get Support functionality on Linux

The Linux Node now fully supports the "Get Support" functionality.

Support Node modifications.

To simplify use and to offer competitive functionality the Support Node has been rewritten and repackaged.

- The g2dsnode.exe file has been removed from the Node installation.
- A support node zip file has been added to the Manager installation.
- The Support Node now consists of a single file: g2dsnode.exe
- A single command line switch "-ics:xxx" is required
- The zipped size is under ½ MB, making it the smallest on the market.
- The Support Node requires no license and will not use/create any data files
- The Support Node can only be used together with an ICS Server
- The ICS Server requires a special license where the user is charged for the maximum number of concurrent Support Session passing through the ICS Server
- The license server has been modified, enabling creation these licenses



Zero Node module.

A “Zero Node” module has been added, for users who require Node functionality but are unable or do not wish to install a normal Node.

- A zero node zip file has been added to the Manager installation.
- The Zero Node consists of a single file `g2dznnode.exe`
- Additional files must be used if the user needs to modify the settings of the Zero Node.
- The Zero Node requires a normal license.
- A Zero Node functions almost like a normal Node but always runs in the context of the currently logged on user.

Manager license file location.

The Manager license files on windows are now stored in “All Users” instead of a user specific location.